

Rural Bank Phone Banking Guide

Call 1300 651 839 from anywhere within Australia.

From overseas, call +613 5445 0611 (standard international call charges apply)

Call **1 3 0 0 6 5 1 8 3 9**

Press **1** Enter your Access Number and

Press **#** Enter your PIN and

Press **#** Quick Balances

Press **1** Account Information

Press **2** Funds Transfer

1 Account Balances

2 Transaction Summary

Press **3** Bill Payments

1 To make a bill payment to a new or existing biller

2 To add to personal biller list

3 To delete from personal biller list

Press **4** Other Services

1 Order a statement

2 Request a chequebook

3 Change your PIN

0 Change your 'Quick Balance' accounts

Need help?

Press **0** To speak with a banking consultant

7 To return to the main menu

8 To repeat options

9 To end your call

***** To return to the previous menu

To skip ahead

Effective: 31 May 2019

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