

Rural Bank Phone Banking Guide

Call **1300 651 839** from anywhere in Australia.

From overseas, call **+613 5445 0611** (standard International call charges apply)

Call **1 3 0 0 6 5 1 8 3 9**

Press **1**

Enter your Access Number and

Press **#**

Enter your PIN and

Press **#** **Quick Balances**

Press **1** **Account Information**

1 Account Balances

2 Transaction Summary

Press **2** **Funds Transfer**

1 Account Balances

2 Transaction Summary

Press **3** **Bill Payments**

1 To make a bill payment to a new or existing biller

2 To add to personal biller list

3 To delete from personal biller list

Press **4** **Other Services**

1 Order a statement

2 Request a cheque book

3 Change your PIN

0 Change your 'Quick Balance' accounts

Need help?

Press **0** **To speak with a banking consultant**

7 To return to the main menu

8 To repeat options

9 To end your call

***** To return to the previous menu

Press **#** **To skip ahead**



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